MAST GENERAL STORE
SINCE 1883

RETURNS AND EXCHANGES

At Mast General Store, we are committed to your satisfaction! If you are not completely satisfied with your purchase, simply return the unused item to us within 90 days of receipt for exchange or refund. Fill out the **ACTION CODE** and **RETURN CODE** for the item(s) you are returning and include this entire form in the package with your merchandise.

ACTION CODES:

A1 - Replace with the same item
A2 - Exchange for different item
A3 - Refund to payment method

RETURN CODES:

R1 - Damaged/Defective
R2 - Received wrong item/quantity
R3 - Size is not right
R4 - Not as shown online
R5 - Changed my mind
R3 - Other, please write comment

QTY	STYLE or BARCODE #	DESCRPTION	SIZE	ACTION CODE	RETURN CODE

ORDER # _____ **NAME** _____

STREET _____ **CITY** _____ **STATE** _____ **ZIP** _____

PHONE NUMBER _____ **EMAIL ADDRESS** _____

COMMENTS _____

This is not a paid return label. Postage must be purchased for return shipments. Please wrap and pack your items securely in the original package that we shipped the item to you in if possible. We recommend you request delivery confirmation on your returned package to ensure it arrives safely to us.

Ship to:

MAST GENERAL STORE
126 NORTH DEPOT ST
BOONE, NC 28607